

FACT SHEET

GENERAL

Address:	BP n°66 – 8052 Yasmine Hammamet - Tunisia
Category:	5 STARS
Phone:	+216 72 241 524 – 72 240 590
Fax:	+216 72 240 720 – 72 241 333
General Manager:	Mr. Salem OUENNICHE direction@alhambra-thalasso.com
Sales & Marketing Manager:	Mr. Mohamed DEROUICHE commercial@alhambra-thalasso.com
Reservation E-Mail :	booking@alhambra-thalasso.com
Opening date:	June 07, 2004
Open:	All year round
Languages:	Multilingual management and staff. French, German, Italian, English, Spanish, Russian
Type of catering:	Half Board (Bed & Breakfast + Dinner)

LOCATION

The hotel is located in the resort area "Yasmine Hammamet" (South Hammamet)

- 200 meters from the sandy beach (courtesy shuttle ensured in summer by Tuk Tuk for hotel guests) – including Beach Bar, changing facilities, toilets and showers).
- 2.5 km from the Marina
- 1.5 km from the unique 'Medina Mediterranea' Event complex.
- 1 km from 2 Casinos
- 9 km from 2 golf courses
- 12 km from Hammamet centre
- 75 km from Tunis-Carthage International Airport
- 85 km from Monastir International Airport
- Public taxi downtown: approx 6 Tunisian Dinars

FACT SHEET

ROOMS

• Total Number of rooms:	184			
• Double or Single rooms :	163 rooms: 30 m ² (14 doubles & 149 twins).			
	Min. 1 - Max. 3 adults			
	Incl. 32 connecting rooms (i.e. 16 family units)			
• Prestige rooms :	6 rooms : 46 m ² (1 Bedroom with double bed, a salon / seating area without Balcony)			
• Suites:	15 rooms : 70-80 m ² (double beds) with or without balcony			
• Number of beds:	368 (333 Twin beds & 35 double beds)			
• Number of floors:	3 partly 4 floors			
• With balcony:	yes	159	no	28
• With terrace:	yes	x	no	
• Balcony / terrace furnished:	yes	x	no	
• With sea-view:	yes	30	no	
• With Pool-view:	yes	19	no	
• With garden-view:	yes	135	no	
• Rooms with connecting door:	yes	32	no	
• Linen change daily:	yes	x	no	
• Hand towels change daily:	yes	x	no	
• Room cleaning daily:	yes	x	no	
• Additional bed in dbl room possible:	yes	x	no	
• Baby cot available:	yes	x	no	
• Facilities for disabled in the room:	yes		no	x
• Non smoking room:	yes	24	no	
• Carpeting:	yes		no	x
• Tiles floor:	yes	x	no	
• Bathroom with shower:	yes	x	no	
• With separate shower unit:	yes	x	no	
• Bathroom with bathtub:	yes	x	no	
• With bidet:	yes	x	no	
• Direct dial telephone:	yes	x	no	
• Sat TV:	yes	x	no	
• Internet connection ADSL:	yes	x		
• Radio:	yes	x	no	
• Minibar:	yes	x	no	
• Cooking facilities (kitchenette):	yes		no	x
• Air-conditioning:	yes	x	no	
• Safe:	yes	x	no	
• Hairdryer:	yes	x	no	
• Voltage:				
• Adapter necessary:	yes		no	x
• Pets allowed:	yes		no	x
• Lifts in main building:	yes	2	no	

20 on ground floor

16 family units

Sofa beds in all Standard rooms

Free of charge

only ground floor

in 2 suites

in 2 suites

via TV

220 V European standard

European standard. On request

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RESTAURANTS - CATERING

Breakfast

- Main Restaurant "ALCAZAR", buffet 07.00h – 10.00h

Lunch

- Main Restaurant "ALCAZAR" (if FB) 13h.00 – 14h.30
- À la carte Restaurant Granada 12.30h – 23.30h
- Pool restaurant "SEVILLE" (seasonal) 12.30h–17h (23h in summer)
- Beach restaurant & BBQ "MARBELLA" (seasonal) 12.00h – 17.00h

Dinner

- Main Restaurant "ALCAZAR", buffet with International cuisine and theme evenings 19.00h – 22.00h
- À la carte Restaurant "GRANADA", Italian cuisine 12.30h – 23.30h
- A la carte restaurant "Al Mansour" –moroccan cuisine 19h.30 – 23h.30

BARS - BEVERAGE

- Lobby Bar "CORDOBA" 09.00h – 01.00h
- Pool Bar "SEVILLE" 09.00h – 17.00h
- Beach Bar "MARBELLA" (seasonal) 10.00h – 18.00h
- Moorish Café "AL ANDALOUS" 16.00h – 00.00h

SPORT & ENTERTAINMENT

- Daily entertainment program
- Table tennis, billiard, video games & volleyball
- 1 Boutique: souvenir shop
- Tourist desk for excursions by boat or overland
- Car rental desk in the hotel
- Water sports, horse riding, diving lessons, golf course

• Outdoor Pools: Fresh water	yes	x	No		The one with sea water is located in the Thalassotherapy Centre: Not suitable for children under 16.
• Indoor Pool: Sea water	yes	x	No		
• + One Indoor Pool with fresh water					
• Children's pool:	yes	x	No		
• Separate from main pool:	yes	x	No		
• Part of main pool:	yes		No	x	
• Fresh water:	yes	x	No		Outdoor pool + one indoor pool
• Heating:	yes	x	No		Indoor sea water pool (part of the Thalassotherapy Centre) + another indoor pool with fresh water.
• Poolside parasols:	yes	x	No		

• Parasols on the beach:	yes	x	No		free of charge
• Sun beds at the pool:	yes	x	No		free of charge
• Sun beds on the beach:	yes	x	No		free of charge

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- Beach towels:
- Mattresses for sun beds:
- Tennis Courses:
- Doctor
- Hairdresser / Beauty centre:
- Internet Service
- Golf Course

yes	x	No	
yes	x	No	
yes		No	x
yes	x		
yes	x	No	
yes	x	No	
yes	x	No	

at the next Hotel, 50 m
to be phoned¹
Thalasso Therapy Centre¹
¹
18 and 9 hole golf course,
9 km from the hotel (free shuttle bus)

CHILDREN FACILITIES

- Open air playground
- Children's pool and area
- Baby-sitter available on request (extra charge)
- Baby cots free
- Table games

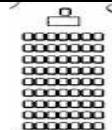
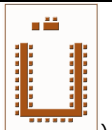
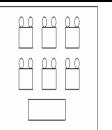
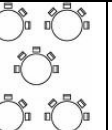
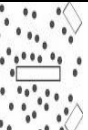
MEDICAL PROVISION

- Doctor available in the hotel, to be phoned (extra charge)
- 1 km to next Chemistry
- 8 km to next Hospital
- Ambulances available on call (extra charge)

METHODS OF PAYMENT

- Credit cards: Master Card, Visa, American Express
- Traveller's cheques
- No ATM in the hotel / Distance to the next bank or ATM: 1 km
- No bank in the hotel, opening hours of the nearest bank: Mon – Fri: 09.00h to 16.00h
- 24-hour exchange service in the Hotel

CONGRESS & MEETING FACILITIES

MEETING ROOMS	Nbr	RATE/DAY /ROOM	Height in m	Length in m	Width in m	Sq m					
Averroès	1	300 DT	5.80	12	24	288 m ²	250	80	90	150	350
Diwan	1	100 DT	3.40	7	4	28 m ²	X	15	12	25	25
Tolède	1	250 DT	4.50	12	7.50	90 m ²	60	50	40	50	100
Malaga	1	100 DT	2.70	12.30	4	49 m ²	30	20	15	25	30
Murcia	1	100 DT	2.50	8	4.10	33 m ²	25	15	12	20	20
Suite en sous com	15	100 DT	2.80	8.30	4	35 m ²	x	20	12	X	X
Exhibition area		500 DT	2.80	20 8	4 4	80 m ² 32 m ²					

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THALASSOTHERAPY CENTRE

Surface: 4500 m2
 Number of Curists: 150/ day
 Opening : September 03 2005
 Schedule: 09h00-12h30 & 14h30-18h30
 Working Days: 7/7

DETAILS	NUMBER	CAPACITY
Staff		
Doctors	2	
Kinesitherapists	2	
Aestheticians	3	
Dieteticians	0	
Masseurs	5	
Hydrotherapeutes	5	
Sport monitors	1	
<u>GENERAL ORGANIZATION OF THALASSO SPACE</u>		
* Reception		
* Individual cares (dry zone)		
*Individual cares (Wet zone)		
*Group cares (Wet zone)		
Leisure spaces		
Gymnastic area	1	
Cardio fitness area	1	
Swimming pool with thalatonic course	1	
- Hammam	1	20 pax
- Sauna	2	05 pers/sauna
Rest and relaxation area	3	7 pers/ Salle
- Solarium	1	15
Sensitive fountain (water beds)	1	6
Hairdressing	1	10
Shop	1	
VIP area	2	
<u>ORGANIZATION OF THE CABINS</u>		
Doctor offices	2	
Dietetician office	1	
Aesthetic cabins + shop	5	
Bath cabins (bath tubs)	5	
Jet shower cabins	3	
Affusion shower cabins	2	
Algaetherapy cabins	6	
Chromoterme cabin	1	
Pressotherapy cabin	1	
Sensolyse and ultra sounds cabin	1	
Massage cabins	6	

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Hot stone cabins	2	7 places
Shiatsu cabin	1	
Shirodhara cabin	1	
Care pool	1	
Relaxation area	1	
<u>VIP Area</u> :	2	
Massage cabins	2	
Jet shower cabins	2	
Affusion shower cabins	2	
Chromoterme cabin	1	
Bath cabins (bath tubs)	1	
Thalaxion cabin	1	
Relaxation area (water beds)	2	
Solarium	1	